

Web Account Viewer

Instructions for Parents

The *Web Account Viewer* (WAV) is web based access to some of your student or family lunch account information. If you do not wish to have access to this information, please instruct your school to not assign your account a PIN number.

Log In

Gaining access to WAV is accomplished through a secure website either from a link on your school website or an email link you were provided. Accessing the link over the internet will take you to the log-in page.

The log-in page requires you to enter your families ID and PIN number if your school uses family accounts or to enter your child's student ID and PIN if you have a single child in school or your school doesn't use family accounts. To continue from here, enter an ID number and PIN (password) number and click the Log In button. If you wish to return to the account page without logging each time, click the choose to remain logged in box on the login screen. You can always undo the "remain logged in" option by logging out from the account screen.

Student View

Once past the log-in page your student's account will appear with balance and meal information. On the top blue section is account specifics. A list of the last 30 days history transactions is on the bottom half of the screen. Use the scroll bar on the side of the history list to scroll down to see more activity.

Help buttons "?" can be accessed and will help explain different sections of the account information. The transaction column identifies the type of activity on the history account with the amount and running balance. Most recent transactions are at the bottom of the list.

Account Info: Tom Green		Family Info			
ID	Name	Type			
615	Tom Green	Family			
14326	Jason Green	Student			
12413	Brandon Green	Student			

ID	Date	Trans	Amount	Balance	Scan Date
615	2010/08/17--13:12	L--Brandon	\$2.50	\$9.90	2010/08/17--11:34
615	2010/08/17--13:12	A--Brandon	\$0.25	\$9.65	2010/08/17--11:34
615	2010/08/17--13:12	L--Jason	\$2.50	\$7.15	2010/08/17--11:15
615	2010/08/18--13:04	L--Jason	\$2.50	\$4.65	2010/08/18--11:36
615	2010/08/18--13:04	A--Jason	\$2.50	\$2.15	2010/08/18--11:36
615	2010/08/19--12:57	L--Jason	\$2.50	-\$0.35	2010/08/19--11:49
615	2010/08/19--12:57	A--Jason	\$1.25	-\$1.60	2010/08/19--11:49
615	2010/08/20--13:10	L--Jason	\$2.50	-\$4.10	2010/08/20--11:47
615	2010/08/20--13:10	A--Jason	\$1.25	-\$5.35	2010/08/20--11:47

Family View

Family log-in is accomplished with family ID and PIN numbers. If a student is associated with a family and you try to log in with student ID and PIN you will be logged in to the family account since the student record will not show complete information.

The family account page looks slightly different from the student page. When first displayed the family information is showing. Family account and student accounts are listed in the upper right list on the page.

Click on a student to see the students activity. All balance information is stored in the family account. History associated with the family account deals with family deposits and meal activity only.

Clicking once on a student name from the list will display the student account information. No money balances are kept in a student account. The student account shows meals eaten and history for their activity. Balances are shown as "0" since all money is kept in the family account. Their history shows similar information as in the family account but from time to time you will also see additional items that won't be on a family history.

Once you enter your payment choice and information click continue to proceed to the review page. Providing all information is correct, click SUBMIT PAYMENT. You will then be able to print out a receipt.

What To Expect After Payments

You will not be able to return to the WAV site and see your payment immediately after making a payment. Several things must take place for your payment to appear on your history.

1) The school must retrieve the payment from the SIP site and process the deposit. This would happen during school hours, usually in the morning before lunch.

2) The school must post the day's activity to the WAV server. This usually happens in the afternoon after all reports have been posted. That way a new WAV file will reflect the most accurate information a school can provide.

The date the last WAV file was posted will be visible from the WAV account screen directly below the name field.

Web Account Viewer DEMO

ABC Elementary School Lunch Payment Form

Customer Account: F615
Category: Lunch Money
Memo:
Amount: \$75.00
Convenience Fee: \$0.55
Total: \$75.55
Method of Payment: Checking (*4567)
Financial Institution: ZIONS FIRST NATIONAL BANK
WEST VALLEY CITY, UT 84119
801-974-8800

Back Submit Payment Cancel

Web Account Viewer DEMO

ABC Elementary School Lunch Payment Form

Your transaction has been successfully entered.

Customer Account: F615
Category: Lunch Money
Memo:
Amount: \$75.00
Convenience Fee: \$0.55
Total: \$75.55
Method: Checking (*4567)
Name: Tom Green
Transaction ID: 20120818091421
Transaction Date: 8/18/2012
Payment ID: 502fc060-SDD-daaeb

Please keep this for your records.
Thank-you.

OK Print